

## eServices: a complete online overview of your policies and claims

At Vanbreda Risk & Benefits we invest heavily in digital communications and services. eServices, for example, is our proprietary tool that enables our clients to access and analyse their policies and claims online. This highly secure internet platform provides a complete and detailed overview of your contracts and claims across all insurance domains.



### Which modules does the tool include?

#### Portfolio

Here you can consult your policies and claims.

#### Claim notification

Use this module to report your claims. You can also refine your claims statistics with client-specific parameters or report codes, such as business entities (internal/legal), type of damage, location/cost centre, day of the week, etc.

#### Loss reports

Here you can generate claims reports per branch. Detailed reporting is also possible based on client-specific parameters.

#### Car damage

In the event of an accident, it is important that you send us your claims statement as quickly as possible, regardless of who is at fault. You can submit claims online 24/7 based on various parameters, such as place, time and conditions. The damage to your vehicle can be indicated clearly on a 3D image, so there is no need to send us a drawing any more.

#### Data exchange

This module enables the quick, easy and secure exchange of files, regardless of size.

### Would you like to find out more?

Send an e-mail to [eservices@vanbreda.be](mailto:eservices@vanbreda.be) or contact your account manager for a demo and detailed information.

### What are the advantages of eServices?



You get a **clear overview** of your contracts and claims. Complicated Excel files are a thing of the past. Easy access to specific cases and details per policy or claim.



eServices is a **highly secure platform**, developed by our own IT department, with particular attention paid to data security. We only manage the login details of the responsible person within your company. You manage all the other users in your company yourself.



Your data can be **consulted 24/7**. You will therefore not be restricted to office hours or have to wait for account managers. You can also monitor modifications: changes to contracts or claims can be seen immediately the next working day.



Use of eServices is **totally free**. There will be no additional charge.



eServices is a **user-friendly tool** which is easy to navigate.

